How to Install RedAnt on a Workstation

1. Open My Computer / Computer from the Desktop or Start menu.

2. In the Address Bar at the top of the window type \\servername .The 'servername' is the name of the computer or file server where RedAnt is running.

3. From the list of shared folders press your right mouse button on the folder called 'RedAnt' and from the drop down menu select 'map network drive'. Select drive R from the list followed by OK - This may be a different drive letter – check other workstations to verify the RedAnt drive letter from the My Computer / Computer window.

4. A window should now open showing the contents of the new mapped drive. If this does not happen double click the new drive letter assigned in the My Computer / Computer window.

5. Double click the 'Install' folder (it may be called WPCSInstall in older systems)

6. Double click the 'ClientSetup' folder.

7. If the new RedantSetup.exe file is available then use this. In doing so you can skip option 8. below as this setup includes the crystal reports runtimes. Alternatively, double click the Setup.exe file. Do not change any settings and follow the on-screen prompts. On completion it may require a computer restart. **DO NOT DO THIS NOW.**

8. If you used the RedantSetup.exe in 7. Above then skip the following. Go back up to the 'Install' folder and 'double click' the CrystalXI folder. Double click the CrystalReportsXIRuntime.exe file. Select 'next' for all prompts. At the end of the installation the program may ask for the location of an msi file – select cancel – the crystal runtimes have installed irrespective of the message shown.

9. This now concludes the program installations. If at any time the programs required a restart of your computer then do this now.

10. From My Computer / Computer window select the RedAnt drive letter followed by the 'Install' folder. In here you will see the RedAnt (WPCS.exe) and the 'DataCollection.exe' program icons. In turn right click each one and then from the menu select 'Send To', 'Desktop Create Shortcut'. Do not copy these programs to your desktop as they will not be updated when you receive program updates to your system and will cause program malfunction.

11. From the same folder there is a text file called 'RedAntPCS.txt'. The icon picture will be that of a text document. Copy this file into the RedAntPCS folder on your C Drive. Overwrite the existing file if prompted.

12. Go back up to the 'Install' folder and select the SQL2005, SQL2008, SQL2012, SQL2014, SQL2016 or SQL2017 folder. If there is more than one available then always select the newest version. For SQL2005 select SQLNCLI for a 32 bit operating system OR SQLNCLI_x64 for a 64 bit operating system. For SQL2008 select SQLNCLI_x86 for a 32 bit operating system OR SQLNCLI_AMDx64 for a 64 bit operating system. For the 2012, 2014 ,2016 and 2017 versions there will be similar

options. Do not worry as you cannot install the wrong versions. In all cases follow the on screen prompts.

13. In the RedAnt Install folder create a shortcut to 'TeamViewerQS_en.exe' and add it to your desktop. This is a link to our remote support desk.

14. If you are using Windows 7, 8 or 10 you will need to start the RedAnt Program as an Administrator. To do this, right click the RedAnt Icon on your desktop and select 'Run as Administrator'. Failure to do this will stop critical program controls from registering correctly. When the login screen appears close the program and start it again as normal with a double click. For Windows XP double click the RedAnt shortcut on your desktop. You may rename this icon to RedAnt if you like. If the installation was successful then you should be able to login. Accept any licence agreements and licence keys. RedAnt will also install / update and register some new software controls. Select OK to continue. If this is a new installation then you may receive a 'Grace Login' message. Email support@redantsoftware.co.uk and ask this to be cleared.